



*We're making a difference*

## TCAF Progress report November

### **1. BA14 Culture**

Successful event, hosted at the museum and attended by 35 individuals. This event was the opening of the Arts festival, 16<sup>th</sup> October, and show cased the upper floor of the Mill, above the current museum, which is part of a heritage lottery bid to extend the museum.

Great conversation and ideas generated for potential events and festivals in Trowbridge to identify and celebrate its multi-cultural make up and history;

- *Music Festival; celebrating local youth bands*
- *Multi-cultural Food festival*
- *Legacy of past arts projects*
- *Opportunities to build bridges between cultures*
- *Build on the success of the Magna Carta 2015*
- *Mapping of the Mills*

*Information to be shared; TCAF, Trowbridge Arts, Trowbridge Town Hall, Active, Trowbridge Museum and Wiltshire Council; Community and Youth Engagement.*

### **2. Well Being Report**

Second Meeting held following the publication of the report with Resident association chairs to discuss progress to date and talks from Mary Cullen, Community Engagement Manage at WC and Sarah Holland, Community Youth Officer at WC

#### ***Reporting of issues –Street Scene***

TCAF is working with Mary Cullen, Community Engagement Manage at WC, to promote better understanding, throughout the communities, on how to report issues and use the complaints procedure. *This was echoed at a recent public consultation meeting , Wiltshire Council that reporting issues, via the Wiltshire council website is imperative if a issue is to be recorded and dealt with.* It was highlighted to Mary that the Wiltshire Council website is NOT the easiest to use or indeed to find the necessary page for the reporting system: speeding, youth grants and complaints procedure.

Limited progress on litter/ Dog fouling issues due to recently confirmed reduced service from Wiltshire Council. However, possible plans for a spring litter pick in three of the neighbourhoods: Newtown, Longfield and Studley.

#### ***Street Lighting***

Street Lighting requests identified and issued to relevant councillors, whom have kindly taken forward to Wiltshire Council; College estate, Bradley Gardens, Seymour and Studley.

#### ***Youth Involvement***

TCAF is working closely with Wiltshire Council; Sarah Holland, Community Youth Officer, to progress information and data collected through the Well Being Report. Studley, Seymour and Newtown have all identified the need for youth provision in their community.

- *Studley* – Opportunity to use the Selwood Housing space 'People Place' for a pilot project
- *Seymour* – Working in partnership to develop a pilot project at the Hub which will mirror that at Studley.
- *Newtown* – To support the Newtown Resident Association in its vision to create a youth space in a empty building currently owned by the Methodist church on Newtown Road.

### ***Speeding***

Emailed issued to Leanne Homewood, Community Speed Watch, Wiltshire Police to request an opportunity for TCAF to have a speed camera on permanent loan. TCAF could then lend it out to resident associations to use this as a deterrent on a regular basis and monitor its success. Volunteers would need to be trained and confident to use.

### ***Communication with the Community***

Successfully secured funding from the Area Board for two Community Notice boards in central Trowbridge neighbourhoods; September 2015

Bid submitted for two further noticeboards; November 2015

Newtown Resident Association issued a Newsletter to 860 households WC 19<sup>th</sup> October.

### **3. The Charity Commission**

Submitted 5<sup>th</sup> October. Await response

### **4. Website**

TCAF's website has been re-designed and launched, live date 5<sup>th</sup> October.

To view; go to

[www.tcaf.org.uk](http://www.tcaf.org.uk)

### **5. Trowbridge in Bloom**

Successful Awards Evening, attended by 250+ people, took place on Tuesday 22<sup>nd</sup> September.

Trowbridge in Bloom have launched their new web site:

<http://www.trowbridgeinbloom.org/>

It is expected that this will be used as their main point of contact for information, advertising of events and entry forms in the future. Planning for their 2016 events is underway.

### **6. Time Credits**

Funding secured from the Area Board in April 2015 to set up the Time Credits project.

Trowbridge Community Area Future (TCAF) is working in partnership with Trowbridge Town Council to develop a hub for a volunteering initiative based in the tourist information centre. Called Time Credits the project works with community members and service users to identify different ways that people can give their time, catering for different skill-sets and levels of access and releasing untapped potential in a community through volunteering.

Time Credits help people feel valued and thanked. Organisations provide opportunities to spend credits in order to recognise the value of people's contributions, and support people to develop new activities for each other.

1<sup>st</sup> January 2016 has been agreed as a launch date; issuing Time Credits in Trowbridge. This will be reviewed after 6 months. Credits will be issued, in the first instance, to a limited number of volunteers which will enable closer monitoring of the scheme. Roll out to other / new volunteers will be considered at the end of the review. Suitable Spend Partners have been identified and are being approached. It is envisaged they will begin to accept Time Credits from mid January 2016.

### **TCAF's New Ways of Working**

TCAF has been going through a transition of change as it develops new ways of working, ever changing and in continuous search for sustainable funding.

TCAF trustees have agreed that the organization will act as a facilitator, concentrating on the following ways of working in order to achieve the stated purposes, for the public benefit, of the communities across the Trowbridge Community Area.

1. **Empowerment:** Create empowered communities, by providing residents with local information so that they are better informed about local issues and the opportunities there are to address them. Creating opportunities and providing support for communities to then represent their concerns to political decision makers, to help them collectively solve problems.
2. **Consultation:** Create engaged communities, by advancing consultation, talking to residents, collecting their stories and issues, and learning their needs, to build on and challenge the statistical evidence already available about the Community Area and its population.
3. **Connection:** Create strong communities by promoting partnership working, bringing residents, local groups, service providers, councillors, third sector organisations, local businesses and statutory bodies together so that they can collaborate and avoid duplication. TCAF work with whole communities through its wide network of stakeholders to establish relevant working groups to focus on specific issues, highlighted through its consultation.
4. **Support:** Create resilient communities by providing a range of support via events, training, direct engagement. TCAF work with other groups to help them set-up, develop, gain funding and train volunteers, so that they can carry through projects that address local need.
5. **Capacity Building:** Advance capacity of the community by promoting volunteering opportunities to encourage and enable residents to take responsibility for their own communities and local needs.
6. **Community Cohesion:** Advance community cohesion by the provision of services to allow socially excluded communities to participate more in society by addressing issues and concerns of community safety.
7. **Delivery:** Advance the wellbeing of the community by initiating, supporting, and/or delivering projects to address local needs.

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